Disability Support
for Nottingham and County

Covid - 19 Response Hub
I just want to say how amazingly proud I am of Nottingham people. We already have an amazing team of volunteers but after putting out a call yesterday for emergency support 23 people stepped up and registered with us. Another person who is an old friend of the organisation came forward today to help with answering the phone. This has meant that advisors have been able to deal with requests from vulnerable people in the community whilst I spent time with two people who are struggling with their mental health and isolation. Despite getting home late I am still feeling four of hope. Especially as I had a message from Farouk Azam, asking how his organisation Himmah, might be able to support our clients. This is joint working at its best. This is Nottingham pulling together.
Thankfully we have had some financial donations. We now have more gloves, masks and washable masks. Can all volunteers pop in and get what you need please.

Old Basford Community Centre, Bramble Close, NG6 0QG
Yesterday we received a message from someone we were going to give some Easter Eggs to. They wanted to nominate a lady on their road to receive some eggs for her kids. I was told she was having a rough time as Covid-19 had cruelly taken her friend. So before leaving the office we put together two bags of nice smellies, hand cream, tealights, some toys for the kids and set off. When we arrived we gave our condolences to the young lady, handed her a large Thornton's egg and the goody bags. She could hardly speak because she didn't want to cry. I really wanted to hug her. The kids were over the moon with their eggs and toys.
Weekly catch up: Disability Support has done over a hundred and twenty shops, collected thirty prescriptions, arranged food parcels.
I have personally brought food for two families with children and a lady with health issues and dietary requirements that a standard food parcel couldn't cater for. Charlotte has also bullied a 95 year old ex army man to have a free hot dinner on Sunday which she will take round.
We are delivering other meals on Sunday as part of our joint project with The Vine Centre.
We have run out of medium sized gloves, reusable face masks and sanitiser spray bottles. Best get shopping again.
Please check, check and check again how friends and your family are coping. Mental health is important. People don't always reach out when they need help. Thankfully a lady did tonight and asked me to take away excess meds so she couldn't overdose and she's safe for tonight. Tomorrow I'll help her get the correct support.

People have recognised the truly amazing work our NHS does but others must be remembered for their efforts too. Disability Support has four members of staff responding to every community in Nottingham but OVER 60 emergency volunteers that respond to their needs.

They help to get shopping, collect prescriptions, talk to someone, get to hospital appointments, or walk the dog.

Russell Howard has said that he hopes the other key workers get treated like Royalty after this. Our crew deserve that.

As well as all our usual stuff me, my daughter and a staff member spread a little happiness today and gave out popcorn.
Another busy week.
We are feeling super chuffed because after writing and securing a joint bid for a small amount of local funding, we were finally able to transfer money to Himmah. They do amazing work and have been great with supporting our clients.

Our week has been filled with shopping, prescription pick ups, phone befriending, helping people who have come back from hospital and even tech support.

Referrals are increasing, demand for support is increasing and that's OK. We have over 60 emergency volunteers ready to help.

Today we were working with The Vine Community Centre getting Sunday lunch to people and the lovely Mark Dennison of BBC Radio Nottingham gave us a mention.

Join us tomorrow for a Virtual Cuppa at 11am or 3pm and keep an eye out for what we are doing for VE day on Friday.
Join us on FaceBook at 2pm for a "75 years of Song" Virtual Performance. To celebrate VE Day.

Friday 8th May at 2pm
Virtual Performance Via Facebook live on Disability Support's page.
75 years of song

Stay home, Stay safe, Eat cake.
This is an email circulating NCC councillors

"I have a good news story which I feel should be shared with everyone including Basford Ward Cllrs, which highlights the fantastic work by local partnership organisation Disability Support Nottm

A vulnerable gentleman named Mr X contacted NCC via the golden number. He had suffered a stroke and has mobility and speech problems. He was very upset at having to ask for help. He only had a post office card and not a bank card, which meant he could not access his money to do shopping or pay his bills etc due to isolating. I arranged for a food parcel to be delivered via Mesopotamia and asked Charlotte from Disability Support to make contact with him to see what help he needed and was available to meet his needs.

Charlotte (Disability Support) spoke in depth with him and sorted out arrangement to help, including getting his shopping etc during the current Covid 19 crisis. The gentleman mentioned he was trying to save up for a disability scooter to aid his loss of mobility.

Charlotte has since received a facebook post from a lady who wanted to GIFT a disability scooter! Charlotte spoke to the lady, whose Father wanted to GIFT his scooter to someone who would really benefit from it. The scooter has since been offered to Mr X, who is thrilled to be receiving it shortly!

Well Done Charlotte and Disability Support

Kind Regards

Lezley Booth"
Another busy Sunday. Look at Joe test driving a scooter that has been gifted to a client. @ Nottingham, United Kingdom
Disability Support
27 May at 20:41 ·

We have had a fab day. Staff and volunteers have shopped, collected prescriptions. Whilst Charlotte and Louise delivered 500 doughnuts around the Old Basford area and took a little girl to hospital and back for a day admission.
This week is Volunteers week. We could not do our usual work without the invaluable support of volunteers. Since Covid-19 over 70 people registered with Disability Support to help local communities. They collect prescriptions, deliver food parcels, shop for people, offer phone befriending, professional listening service, hospital support, online ordering and more. Some have even helped by fundraising for us during this time. Our volunteers care about the people they support and have brought flowers to cheer up birthdays and often go above and beyond to make sure people are looked after.
A snapshot of the areas we covered last week.

**Postcode** vs **Amount**

<table>
<thead>
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<th>Postcode</th>
<th>Amount</th>
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<tbody>
<tr>
<td>NG1</td>
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<td>NG11</td>
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<td>NG8</td>
<td>23</td>
</tr>
<tr>
<td>NG9</td>
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**Shop/prescription locations this week**

**County Stats**

<table>
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<th>Postcode</th>
<th>Count of NG14</th>
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<tr>
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<tr>
<td>NG5</td>
<td>54</td>
</tr>
<tr>
<td>NG9</td>
<td>129</td>
</tr>
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**The Co-operative**

- TENDERED VISA DEBT: £6.10
- DETAIL:
  - UNIDENTIFIED
  - TOTAL: £6.10
  - TAX: £0.00

**TOTAL: £6.10**

- FOR YOUR RECORDS
- APP. No: 10000000000000000000
-绒：12/01/2020 11:01:57
Struggling to do a meal?
We can offer you two free meals to reheat delivered every saturday.
(Donations Appreciated)
(Criteria: Older people, carers and disabled people.)

Call 0115 978 5095
Mon - Weds to book your Meat or Vegetarian meals

Don't struggle alone, we are here to help with:
Shopping
Food Parcels
Prescription Collection
Someone to Talk With
Professional Listening Service
Benefits Advice, Including Appeals and much more

Call 0115 9785095
Email: Info@ddnottingham.com
www.ddnottingham.com
Together We Can Overcome

You are all doing an amazing job, thank you. Best wishes to all.

Thanks so much, Katie is really grateful.

Thanks for helping today.

Kindness goes a long way, bless you all. Stay safe and well.

DO NOT GO OUT, Contact disability support and they will help x

Im in all day thank u so so much saved me a very stressful trip.

Thank you for still being there for so many. How quickly you have responded to meet people’s needs. You are making all the difference!

I would like to say a big thank you to Charlotte Throssel who runs disability support for all of the good work they are doing to help the community during these uncertain and challenging times. They can help ANYONE with shopping for groceries and prescription collections.

Small organisation making a HUGE difference...........remember this when it’s all over!....

Thankyou so much for my shopping. I don’t know if you realise how much we appreciate you doing this for us. This is the first day this week that I haven’t cried. Everything was spot on and really happy with the price. Stay safe x

LONGLIVE DISABILITY SUPPORT. They are doing amazing work to help people in the community. Their team of volunteers is larger and stronger than ever.

I have been following your Facebook page and can see that you have completely reworked your business model to help out in the current crisis.

I wish I was as efficient as Disability support you are brill x

Brilliant work as normal with you guys

I’m just grateful for the help 😊 it should be a big prescription thank you so much x

This is a lovely thing to do bring some smiles to the children threw this difficult time well done guys at disability support